



## **COVID-19 OPERATIONAL UPDATE #3**

The public is advised that the International Financial Services Commission (the “IFSC”) offices will reopen to the public effective **Monday, 11<sup>th</sup> May 2020 from 9am-4pm.**

In the wake of COVID-19, services will be provided by adhering to the strict safety guidelines as mandated by the Government of Belize. Social distancing protocols will be strictly enforced in the provision of services.

The following must be adhered to:

- Any person who is ill, exhibiting flu-like symptoms, or is required to be in quarantine or in isolation is requested to refrain from visiting the IFSC’s offices;
- Visitors to the IFSC’s Offices are required to wear a face mask or other face covering;
- Visitors will be required to properly sanitize hands prior to entering and exiting the offices; and
- Visitors to the IFSC’s offices will be accommodated by appointment only.

Clients may continue to contact us via telephone and/or email to conduct business

### **For General Services contact:**

**Email:** [info@ifsc.gov.bz](mailto:info@ifsc.gov.bz)

**Phone:** +501-822-2974/+501-822-3800

### **For Licensing and Authorisations contact:**

**Email:** [licensingandauthorisations@ifsc.gov.bz](mailto:licensingandauthorisations@ifsc.gov.bz)/[applications@ifsc.gov.bz](mailto:applications@ifsc.gov.bz)

**Phone:** +501-822-2974/+501-822-3800

### **For Compliance matters contact:**

**Email:** [complianceandinspections@ifsc.gov.bz](mailto:complianceandinspections@ifsc.gov.bz)

**Phone:** +501-822-2974/+501-822-3800

All payments for services should be made via wire transfers and/or direct deposit to IFSC’s accounts at the established local banks in Belize. Please contact the IFSC for the relevant bank information or for wiring instructions.

As the situation with COVID-19 evolves, check our website regularly for the latest updates regarding our operations.

**International Financial Services Commission**

**4<sup>th</sup> May 2020**